REMOVE THE PAIN OF MULTIPLE TOUCH POINTS, CONTRACTS AND COSTS WITH THE ARUM MANAGED SERVICE (AMS)

Unused and old technologies increase business risk and hamper an organisation's ability to innovate and grow.

The Arum Managed Service (AMS) is an end-to-end collections and recoveries solution, working with leading providers to provide a fully hosted, cloud-based platform.

We manage the implementation, migration, staff training, as well as ongoing maintenance and support.

Benefits

Save costs
No need for permanent staff or management overheads

Lean on experts
We have decades of C&R system knowledge across industries and geographies

Access more talent
We'll bring in relevant experts from the whole of our team

Stay focused
Look after your core business, while we support your system

Meet your needs
Choose the level of AMS that you need to hit your objectives

Improve performance
Use a professional team with a proven track record for success

De-risk
ongoing continuity issues

Review frequently
Dedicated service review meetings easier than 121s and individual performance reviews

Use established frameworks
We use standardised processes and established methodologies

Find issues sooner
We are proactive in resolving issues and looking for improvements to your system

Case study: AMS for top tier UK retail bank

- Best system selected (Arum is the only independent technology partner in the UK collections market)
- Smooth implementation and on-going support, maintenance and change
- Implementation within 7 months (42% faster than industry standard)
- Ongoing costs are low and within budget
- Removing the hassle and challenges of managing a legacy infrastructure

Arum 25 YEARS